



AI SUPPLEMENTAL TERMS to GENERAL TERMS

Applicable to Armor AI Platform Solutions

This AI Supplement Terms (the "**AI Supplement**") provides certain additional terms that will apply to certain AI Platform Solutions (the "**AI Services**") offered to you by Armor Defense Inc. and its Affiliates (collectively, "**Armor**"). This AI Supplement incorporates, modifies and supplements the Armor General Terms of Service located at [Armor General TOS](#). (the "**TofS**" together with this AI Supplement, the "**Agreement**"), which together govern your use as the "**Customer**" of the various AI Services. BY EXECUTING AND DELIVERING A SERVICES ORDER OR OTHERWISE ELECTRONICALLY INDICATING YOUR ACCEPTANCE (SUCH AS SIGNING AN AGREEMENT THAT REFERENCES THESE TERMS, OR ACCESSING OR USING THE SERVICES), CUSTOMER EXPRESSLY AGREES TO BE BOUND BY THE TERMS OF THE AGREEMENT. IF YOU ARE ENTERING INTO THIS AGREEMENT ON BEHALF OF A CORPORATION, GOVERNMENTAL ORGANIZATION, OR OTHER LEGAL ENTITY, YOU REPRESENT AND WARRANT THAT YOU HAVE THE RIGHT, POWER, AND AUTHORITY TO ENTER INTO THIS AGREEMENT ON BEHALF OF SUCH ENTITY AND BIND IT TO THESE TERMS. IN CONSIDERATION OF THE PREMISES AND COVENANTS SET FORTH HEREIN AND FOR OTHER GOOD AND VALUABLE CONSIDERATION, THE RECEIPT AND SUFFICIENCY OF WHICH IS HEREBY ACKNOWLEDGED AND ACCEPTED, ARMOR AND YOU (AS THE CUSTOMER) AGREE AS FOLLOWS:

1. SCOPE

1.1. The scope of AI Services will be documented in a Services Order. In the event of any inconsistency between the terms of a Services Order and either the body of this Agreement or an applicable AI Services Schedule, the terms of the Services Order will control for the AI Services described in the Services Order. Capitalized terms used and not separately defined below have the meanings set forth in the TofS or Section 12 below.

1.2. Except to the extent expressly otherwise set forth in a Services Order, AI Services provided by Armor in each case include APIs (application programming interfaces) but exclude any related large language model ("LLM"), infrastructure and/or tools that may be required for the consumption of such AI Services. Customer remains responsible for (i) acquiring and provisioning such LLM Infrastructure and/or tools for use by Armor to provide the relevant AI Services, and (ii) all costs related to the acquiring and provision of same (including related licenses), and (iii) enabling the delivery of data from same to the Armor AI Services.

1.3. From time to time, Armor may make subscription to AI Services available through an online portal or other electronic interface. Any Service ordered or transacted by Customer via such an interface will also be subject to the terms of this Agreement and considered a valid Services Order or Change Order. Where Armor provides the capability to order AI Services via an online portal or other electronic interface during the course of delivery of a previously executed Services Order, any specific terms within that Services Order will also apply and such electronic orders shall be considered a valid Change Order to the Services Order.

1.4 Application of TofS to AI Services. Except as modified by this AI Supplement, the AI Services are subject to all provisions in the TofS applicable to Services and the AI Services are deemed Services under the TofS. Without limiting the foregoing, Customer's use of the AI Services is subject to Armor's [AUP](#). In particular, Customer will not use the AI Services directly or in connection with any Customer LLM Infrastructure to generate illegal or [AUP](#)-prohibited content; create or improve malware or phishing content; bypass safety or security controls (including by prompt injection or jailbreaking) for a prohibited purpose; infringe third-party rights (including through model output); create unlawful deceptive or impersonating content (including "deepfakes"); use the AI Services where failure could cause death or serious harm; or develop or train a competing LLM or otherwise breach the LLM provider's terms

2. TERM OF AGREEMENT; SERVICES.

Sections 2.1 through 2.5 of the TofS apply.

3. DELIVERY and ACCEPTANCE

3.1. Delivery. Armor will use commercially reasonable efforts to deliver the AI Services within the time frame set forth in the Services Order. If Armor is unable to timely deliver the AI Services, and such failure continues for 30 days following Armor's receipt of written notice, Customer may at its option terminate the portion of the Services Order that remains unperformed, and Armor will reimburse any advance Fees paid by Customer for the undelivered AI Services. Where delivery of AI Services is delayed because of your non-performance or other acts or omissions, Armor reserves the right to charge an additional Fee to reimburse it for its costs.

3.2. Acceptance. Unless otherwise provided in the Services Order, AI Services will not be subject to acceptance (and will commence billing on Services Order execution).

4. FEES; PAYMENT TERMS; TAXES

4.1. Fees. Armor will bill Customer the Fees for the AI Services per the terms of the Services Order. Fees and expenses are payable in U.S. dollars unless a different currency is specified in the Services Order. All pricing and Fees are exclusive of any applicable taxes (including withholding taxes), duties, and similar charges. Unless otherwise provided in a Services Order, (i) Armor will invoice Customer regularly in advance for Recurring Fees (and where applicable for Non-Recurring Fees that are fixed and determinable in advance) and in arrears for any other Non-Recurring Fees.

4.2. Timing. Payment for AI Services is due on invoice, and Customer agree to pay all undisputed amounts within 30 days after invoice date without set off or deduction. Armor reserves the right to charge interest at lesser of 1.5% per month or maximum allowed by applicable law, for any undisputed past due invoices.

4.3. Expenses. If and where provided in a Services Order, Armor will be entitled to reimbursement by Customer for its actual and reasonable documented expenses incurred in the performance of AI Services.

4.4. Taxes. Customer remain responsible for any applicable foreign, federal, state and local sales, use and similar taxes and levies ("**Taxes**"), excluding taxes based on Armor's income, assets or net worth. Payments to Armor must be made without any withholding or deduction for Taxes, and in the event that Customer is required under

applicable law or regulation to withhold or deduct any portion of the payments due to Armor, Customer agree to increase the sum payable to Armor by an amount necessary for Armor to receive a net amount equal to the amount it would have received absent such withholding or deduction, and to promptly provide Armor with receipts or similar evidence of payment made to the relevant tax authorities evidencing any Taxes withheld or deducted by you in connection with payments to Armor.

4.5. Disputes. Customer agrees to notify Armor of any disputed invoice within seven calendar days of its receipt, specifying in detail the basis for the dispute; otherwise, absent manifest error, the invoice will be deemed binding and conclusive and the stated amounts payable in accordance with this Agreement. Upon receipt of a dispute notice, Armor will work with Customer to resolve the dispute in good faith within 30 days.

5. CUSTOMER RESPONSIBILITIES

Sections 5.1 through 5.6 of the ToFS apply to the AI Services, except that Customer acknowledges the AI Services are not designed to transmit, process, or store payment card information or protected health information.

6. SUSPENSION OF SERVICES

Section 6.1 of the ToFS applies to the AI Services.

7. WARRANTIES & DISCLAIMERS

Sections 7.1 through 7.4 of the ToFS apply to the AI Services, subject to the provisions in Section 10.2 below.

8. CONFIDENTIALITY

Sections 8.1 through 8.2 of the ToFS apply to the AI Services.

9. INTELLECTUAL PROPERTY

Sections 9.1 through 9.2 of the ToFS apply to the AI Services.

10. INDEMNIFICATION; LIABILITY LIMITS

10.1. Incorporation. Sections 10.1 through 10.4 of the ToFS apply to the AI Services.

10.2. AI Services - Additional Disclaimers. Customer acknowledges that Output generated by the AI Services are produced using probabilistic machine learning models and may contain inaccurate, incomplete, or fabricated information (such as hallucinations). Armor makes no warranty, express or implied, that any Output will be accurate, complete, reliable, or fit for a particular purpose. Outputs do not constitute legal, financial, medical, or professional advice of any kind. Customer is solely responsible for independently verifying and reviewing any Output before relying on it or using it in any decision-making process, particularly any decision affecting individuals' legal rights, health or safety. The AI Services will typically rely on data input from Customer's LLM Infrastructure and AI tools, including one or more third-party large language models. Armor does not control, and disclaims all liability for, the training data, weights, updates, or behavior of such underlying models, including any changes made by the model provider that alter Output quality or characteristics.

10.3. Indemnification Qualifications re Output. Armor's indemnification obligations under Section 10.1 of the ToFS apply only to claims that the AI Services itself (excluding Output) infringes a third party's intellectual property rights, and expressly exclude claims arising from Customer's use, modification, or distribution of Output.

10.4. Updates to AI Services. Armor may update, retrain, or replace the models underlying the AI Services at any time without notice. Armor does not warrant that Output will remain consistent across versions or updates.

10.5. Armor Covenant re Use of Data. Unless otherwise agreed in writing, Armor will not use Customer's Confidential Information or Customer's Services Data to train any AI Services-related models made available to other customers. Customer acknowledges that de-identified or aggregated usage data may be used to improve the AI Services.

10.6. Compliance. Customer is solely responsible for ensuring its use of the AI Services complies with applicable law, including any laws governing automated decision-making, algorithmic transparency, or use of AI in regulated industries. Armor makes no representation regarding the AI Services' compliance with such laws in Customer's specific use case.

11. GENERAL

Sections 11.1 through 11.13 of the ToFS apply to the AI Services. Customer owns its data. Armor handles personal data as described in its posted [Privacy Policy](#) and [Personal Data Protection Policy](#), and the parties will enter into Armor's Data Processing Addendum where required by applicable data-protection law.

12. DEFINITIONS USED IN AI SUPPLEMENT

In addition to the definitions in the ToFS, this AI Supplement used the following definitions applicable to the AI Services:

"AI" means artificial intelligence systems.

"LLM Infrastructure" means Customer own LLM model and platform, and related AI tools.

"Output" means any outputs generated by the use of the AI Services.

"Services Order" means collectively a signed Customer Agreement, Subscription Agreement, Statement of Work, Order Form or other ordering document signed by you and accepted in writing by Armor, and any Services Schedule referenced or incorporated within the Services Order. Terms and conditions contained in any purchase order or invoice issued by a party will not be deemed to add to or amend the terms of this Agreement.

AI Services Schedules that may be used with this AI Supplement (as specified in the applicable Services Order):

- Armor Dash AI Services Schedule
- Armor Sovereign AI Services Schedule

*Version Date: July 21, 2026**

**earlier versions of this Agreement, if not available on Armor's website, are available upon request.*